



Ride Safe Transit Policy for Passenger

1. Passengers must adhere to all policies of riding in the transport vehicle, no weapons of any kind allowed on vehicle.
 - a. Passengers must always wear safety seatbelts when vehicle is in motion.
 - b. Children under the legal age to ride independently must have a child safety seat and/or have reserved a child safety seat upon scheduling transport.
 - c. All passengers must be present at the designated pick-up location at the assigned time for transport.
 - d. Passengers must remain seated until driver provides direction to leave from seating.
 - e. There will be no additional stops for passengers during the riding experience, except for fuel stops by the driver.
 - f. Passenger are allowed to exit the vehicle at fuel stops upon the direction of the driver.
 - g. All passengers must return to vehicle at the time designated by the driver during all fuel stops.
 - h. All passengers must exit the vehicle at their designated location.
 - i. All passengers must be ready for pick-up when driver arrives for return transport.

Cancellation Policy

2. Passengers must cancel transport within 72 hours of scheduled date for full refund.
 - a. Passengers must cancel in writing by email within 72 hours for a refund.
 - b. Refund request must be submitted by the original person of which transportation was scheduled.
 - c. No refund will be issued for cancellations submitted less than 72 hours in advance.
 - d. Refunds will be returned within seven (7) days of cancellation.
 - e. Refunds will be returned electronically.

Payment Policy

3. Payments must be made in full at the time of scheduling.
 - a. All payments must be submitted for each passenger at the time transport is scheduled.
 - b. Payment must include all applicable fees at the time of scheduling service (car seat, additional passenger) etc.
 - c. Electronic only payment methods accepted at the time of scheduling.